



United States  
Department of  
Agriculture

Farm and Foreign  
Agricultural  
Services

Risk  
Management  
Agency

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**INFORMATIONAL MEMORANDUM NO.: IS-11-010**

**TO:** All Approved Insurance Providers  
All Risk Management Agency Field Offices  
All Other Interested Parties

**FROM:** Michael A. Alston /s/ *Michael A. Alston* 9-12-2011  
Deputy Administrator for Insurance Services

**SUBJECT:** Claims Advisory – Claims on Flood Damaged Crops

**BACKGROUND:**

Nearly record flooding occurred during the 2011 crop year in parts of the United States resulting in some cases where flood waters submerged crops. The Risk Management Agency (RMA) has received several inquiries regarding how to handle crop insurance claims for crops that were submerged by flood waters which may be subject to State and/or Federal warning due to contamination.

**ACTION:**

Approved Insurance Providers (AIPs) are notified that the Food and Drug Administration has issued a notice regarding crops and other food commodities exposed to flood waters: <http://www.fda.gov/Food/FoodDefense/Emergencies/FloodsHurricanesPowerOutages/ucm112723.htm>

AIPs are reminded to follow the LAM procedures when adjusting flood damaged crops that may have contamination issues. These procedures can be found in the 2011 Loss Adjustment Manual (LAM) Section 102 (A), (D) and (E).

It remains the responsibility of the policyholder to demonstrate their crop loss and each case in which the crops were subjected to flood waters must be evaluated by AIPs on a case-by-case basis.

**DISPOSAL DATE:**

December 31, 2011



The Risk Management Agency Administers  
And Oversees All Programs Authorized Under  
The Federal Crop Insurance Corporation

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